

COBAP s.r.o. Privacy Policy

COBAP s.r.o., the operator of this website, considers the protection of your data confidentiality very important. We process and use your personal data in accordance with both Czech legal regulations (Act No. 110/2019 Coll., on the processing of personal data) and European legislation (Regulation (EU) 2016/679 of the European Parliament and of the Council).

1. Data Controller

The data controller in terms of national and European legislation is:

COBAP, s.r.o.
Michelská 18/12a
140 00 Prague 4,
Czech Republic
ID: 289 53 673, VAT: 289 53 673

If you have any questions regarding the processing of personal data, you can contact us by email at: spravceou@visgroup.cz

2. What Personal Data We Process and Why

- a) Most of the personal data we process about our customers and other business parties is related to the offer and provision of our services (installation and maintenance of security and camera systems). In the vast majority of cases, this involves basic contact information such as name, surname, phone number, and email. Without this information, we cannot communicate with you and thus ensure the fulfilment of our services, which arise from a duly concluded contract. From the concluded contract also arises our obligation to continuously monitor the protected object – for this reason, we process camera recordings, which are further managed and stored in our security system with a strict operating regime.
- b) Czech legal regulations and legislation also in certain cases give us the obligation to process your personal data. This typically involves storing data according to legal requirements for accounting purposes.
- c) If you are a successful job applicant, we will process some of your personal data for our needs during employee recruitment and to be able to sign an employment contract with you.
- d) In addition to the above-mentioned processing, we record video footage from our camera system at the company's headquarters. We do this to protect our property and the safety of employees. These recordings are not actively monitored – they may be used in the event of a security incident as evidence and are archived for a maximum of 1 month on our server.

All the above-mentioned personal data, which arise from our mutual communication and interaction, are managed by an internal personal data protection system according to the applicable legislation. We therefore maximally control access to personal data, technical measures for their security, and the duration of their existence.

3. Duration of Personal Data Processing

We process and store the personal data of customers and third parties for the time necessary to ensure all rights and obligations arising from the contract, and further for the period during which we are obliged to store the data according to generally binding regulations.

4. Your Rights

Your natural right is to receive information about your data that we process about you. You also have the right to correct or block incorrect or outdated data, the right to restrict processing, and the right to object to processing. In certain cases, you have the right to erasure. Furthermore, we are obliged to transfer your personal data to a data controller/processor of your choice upon your request.

If you want to ask anything regarding our processing of your personal data, contact us at spravceou@visgroup.cz

If you believe that we are not handling your data adequately and according to legal standards, you have the option to file a complaint with the supervisory authority, which is the Office for Personal Data Protection.

5. Transfer of Personal Data

All personal data obtained from customers and third parties are used exclusively for the internal needs of the company, protected against misuse, and not provided to third parties without prior notice or consent.

Exceptions are external companies that provide support services for us and state authorities. We may or must provide your personal data to these entities to the minimum extent, for example, during:

- Investigation of illegal use of our services or for the needs of legal proceedings, data may be provided to law enforcement authorities
- Management of our information systems and applications

For all these service providers (except public authorities), we contractually require them to process your personal data in accordance with the conditions of personal data protection and applicable legislation.

6. Cookies

Cookies are small text files that are stored on your device (computer, mobile device, or other device that allows access to the internet) through which you view our website and if you do not delete them after leaving our site, they are used again during your next visits. We use cookies to improve the functionality of our site and simplify your first visit, especially for these activities:

- Saving preferences and settings that allow our website to function correctly

- We use cookies to detect fraud and misuse of our website, security
- Using cookies, we collect data for our analytical tools, analyses
- Some content from our site can be shared with your friends, social networks

Despite the above, based on cookies, we are not able to identify you to the level of a specific individual.

6.1 How to Refuse the Use of Cookies?

You can easily delete cookies from your computer or other device using your browser. Instructions on how to handle cookies and how to delete them can be found in the "Help" menu of your browser. However, in such a case, it is possible that some parts of our site will not display correctly and browsing them will be more difficult for you.

If you use our site without changing the settings, we will consider it as consent to the use of cookies on our site.

7. Web Analytics Tools

7.1 Statistical Data

If you use our website, we collect statistical data about your activity, which we further use to improve our services.

7.2 Google Analytics

This is a service from Google Inc. ("Google"), which allows the analysis of our website. Information generated when using our website is transmitted to Google's servers, where it is subsequently stored. Google uses this information to analyse user behaviour on our website and provides us with this analysis.

7.3 Sklik, Adwords

These services are marketing tools that allow us to offer our services to new or existing customers. They are provided by Google or Seznam. To function properly, they use cookies.